

Welcome Foundation Doctors!

To welcome you we have put together a quick start guide on how [UHCW Library and Knowledge Services](#) can support you. We have selected ten questions and answers based on what we're asked most. We hope you find it useful.

Our team is located in the [Clinical Sciences Library](#), University Hospital Coventry. We provide the support listed below from here. At Rugby St Cross, there is a library site in the Octopus Centre which is visited by a librarian one day per week. If you are based at Rugby St Cross, please contact us and we will explain how we provide our services.

Q: How can I join the library? A: You can register online or in person. To complete your registration, you then show us your UHCW ID card when you visit the Clinical Sciences Library during staffed hours. We are part of the [Health Libraries Midlands](#) (HeLM) consortium which gives you access to the book collections of all libraries who are in it.

Q: Does the library offer 24-hour access? A: Yes, it does. We need several numbers from the back of your ID card to enable this feature. You can provide them when you register and show us your ID card, or by email later if you visit the library outside of our opening hours.

Q: Are there any internal phones in the library? A: Yes, there are two phones next to the self-service kiosks. You can find the instructions on how to bleep next to them.

Q: Where are the PCs and printers located? A: Yes. On the left of the library, around the base of the stairs and next to the enquiries desk, you can find **UHCW network PCs**. At the far end of the library, there are PCs that are not on the UHCW network. There are **printers** for each network just to the left of our enquiries desk.

Q: Can I access online resources and articles from the library? A: Yes, you can. We have a big collection of [online resources](#), including BMJ Best Practice, ClinicalKey, Dynamed, thousands of journal titles, databases, eBooks and more. You will need a UHCW OpenAthens account to access them. You can get this account [via our website](#) or by asking our team. We also can provide 1-1 or small group sessions to get you started with the digital resources most useful for you.

Q: Can I get literature search support from the library? A: Yes, you can. We have expert support from the CEBIS team who provide a service that you will not find in many other organisations. They can support your questions, ranging from direct patient care to systematic reviews, with their expert search and evidence summary support. They can also help you make sense of the evidence to inform your practice. To find out more, ask the library team or contact CEBIS directly at cebis@uhcw.nhs.uk

Q: Does the library offer training on how to search and critically appraise? A: Yes, it does. If you want to refresh your skills or learn more, we can support you. We provide in person and online support, both for individuals and groups. Look for [Training](#) on our website to see the range of knowledge skills support on offer or ask the library team.

Q: Is the library a quiet place? A: That's what we aim for. We want it to be quiet to help you focus and relax. We know that UHCW staff come to the library to get away from noise so they can work and study. The Clinical Sciences Library is a learning environment.

- We have headphones that you can use. We do not have microphones as we do not want to library users to be disturbed with noise from Microsoft Teams/Zoom calls.
- There is a silent study room in the Clinical Sciences Library.

Q: When are the library team available to help? A: For in person enquiries, we are staffed at University Hospital Coventry from Monday to Friday, 8:30am to 4:30pm.

For other enquiries:

- Our general email is library@uhcw.nhs.uk
- Our general number: 02476 96 88829 (ext. 28829)
- Our website is uhcwlibrary.org

Q: What if I am not sure if the library can help me? A: Please ask anyway. There is a good chance that our team will know who can help you if we cannot. It is likely we have been asked your question before. If we're not sure, we'll try our best to signpost you to the right place. We want you to feel welcome at UHCW.